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16 UNITED STATES DISTRICT COURT  
17 NORTHERN DISTRICT OF CALIFORNIA

18  
19 VERONICA GUTIERREZ, ERIN  
WALKER, and WILLIAM SMITH, as  
20 individuals and on behalf of all others  
similarly situated,

21 Plaintiffs,

22 v.

23 WELLS FARGO BANK, N.A.,

24 Defendant.  
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Case No. C 07-05923-WHA

**STIPULATION AND ~~PROPOSED~~  
ORDER REGARDING PROVISION OF  
INFORMATION TO THE CLASS  
ADMINISTRATOR FOR USE IN  
ATTEMPTING TO FIND UPDATED  
ADDRESS INFORMATION FOR  
UNDELIVERABLE JUDGMENT CHECKS**

The Honorable William H. Alsup

**STIPULATION**

WHEREAS, on July 22, 2015, the Court entered an Updated Scheduling Order Re Distribution in this action (Dkt. 688) (“Updated Scheduling Order”) governing, *inter alia*, the procedures for distributing judgment payments to the members of the class;

WHEREAS, the Updated Scheduling Order provided that judgment payments for class members with existing Wells Fargo accounts – *i.e.*, “Group 1” and “Group 2” class members – were to be made by account credit (Dkt. No. 688, ¶ 6; Dkt. No. 616, ¶ 8);

WHEREAS, on June 7, 2016, Wells Fargo confirmed to the Court that it had completed the account credits for Groups 1 and 2. (Dkt. 701);

WHEREAS, the Updated Scheduling Order provided that judgment payments for “class members no longer doing business with Wells Fargo” – *i.e.*, “Group 3” class members – were to be made by mailed check sent by the Class Administrator (Dkt. No. 688, ¶ 6; Dkt. No. 616, ¶ 8);

WHEREAS, pursuant to the Updated Scheduling Order, Wells Fargo provided the Class Administrator with the last known mailing addresses for the Group 3 class members as part of the “Mailed Payment List” – which also contained, for each such class member, last known email address, last known telephone number, and account number (*see* Dkt. 688, ¶ 5) – and subsequently the Class Administrator updated those mailing addresses through the National Change of Address Registry;

WHEREAS, pursuant to the Updated Scheduling Order, between July 1, 2016 and July 8, 2016, the Class Administrator mailed 714,337 judgment checks to each of the Group 3 class members;

WHEREAS, the Class Administrator reports that as of September 9, 2016, of the 714,337 mailed judgment checks it sent, it has received as “returned, undeliverable mail” the checks for 175,405 class members (hereinafter, the “Undeliverable Class Members”);

WHEREAS, the Updated Scheduling Order provides that the Class Administrator must use “all reasonable efforts to find the current address” for Undeliverable Class Members, so that it can “promptly mail new checks to those class members.” (Dkt. 688, ¶ 6);

1  
2 WHEREAS, the Class Administrator will use the identifying information currently  
3 included in the “Mailed Payment List,” to conduct “skip trace” searches to obtain updated  
4 addresses for the Undeliverable Class Members, but has also indicated that the effectiveness of  
5 those efforts may be increased if the Class Administrator had access to these particular class  
6 members’ Social Security Numbers (which the Court did not order Wells Fargo to provide as part  
7 of the Mailed Payment List in the Updated Scheduling Order);

8 WHEREAS, Class Counsel believes that it is the prudent course to have Wells  
9 Fargo provide the Class Administrator with access to the Social Security Numbers for the  
10 Undeliverable Class Members;

11 WHEREAS, Wells Fargo has reasonably raised security and privacy concerns  
12 regarding its provision of Social Security Numbers for the Undeliverable Class Members, and  
13 Class Counsel and Wells Fargo agree that such information should only be provided by Wells  
14 Fargo: (a) to the Class Administrator only (and no one else, including Class Counsel); (b) only for  
15 those class members who are Undeliverable Class Members; and (c) only within the confines of a  
16 Wells Fargo facility for the sole purpose of the Class Administrator initiating the aforementioned  
17 skip trace searches from within that Wells Fargo facility; and

18 WHEREAS, the Class Administrator has agreed to abide by the security protocols  
19 set forth herein with respect to any and all Social Security Numbers provided by Wells Fargo;

20 **IT IS HEREBY STIPULATED**, by and between the parties, through their  
21 counsel of record, and the parties respectfully request that the Court order, as follows:

22 1. Within three (3) days following the entry of this Order, the Class  
23 Administrator shall provide Wells Fargo with an “Undeliverables File” that includes the name  
24 and account number of each Undeliverable Class Member.

25 2. By no later than September 23, 2016, Wells Fargo shall allow the Class  
26 Administrator access to Wells Fargo’s “clean room” in Concord, California, and allow the Class  
27 Administrator access to an “SSN File” that lists the name, account number, and Social Security  
28 Number for each Undeliverable Class Member for purposes of initiating skip trace searches from

1 within the Wells Fargo clean room.


2 3. While inside Wells Fargo's clean room, the Class Administrator shall be  
3 accompanied and monitored by a Wells Fargo representative to maintain the security of the Social  
4 Security Numbers at issue.

5 4. At no point, except as necessary to perform the skip trace searches  
6 themselves, shall any of the Social Security Numbers be removed from or transmitted outside of  
7 the Wells Fargo facility.

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10 **ORDER**  
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12 **IT IS SO ORDERED.**

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14 Dated: September 14, 2016.

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17 The Honorable William Alsup  
18 United States District Judge  
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